

**Figure 1**

Creating the Failures Analysis Report

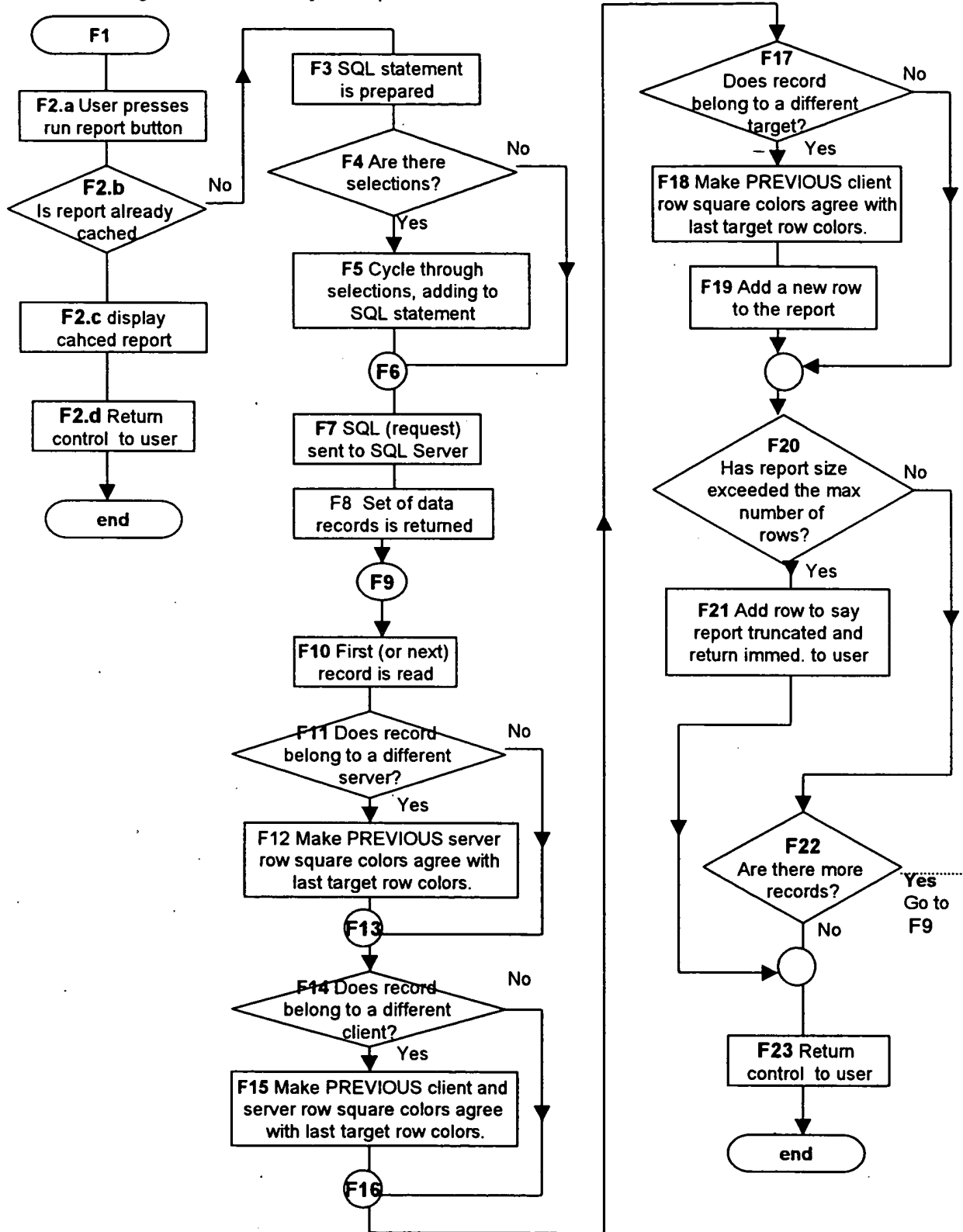
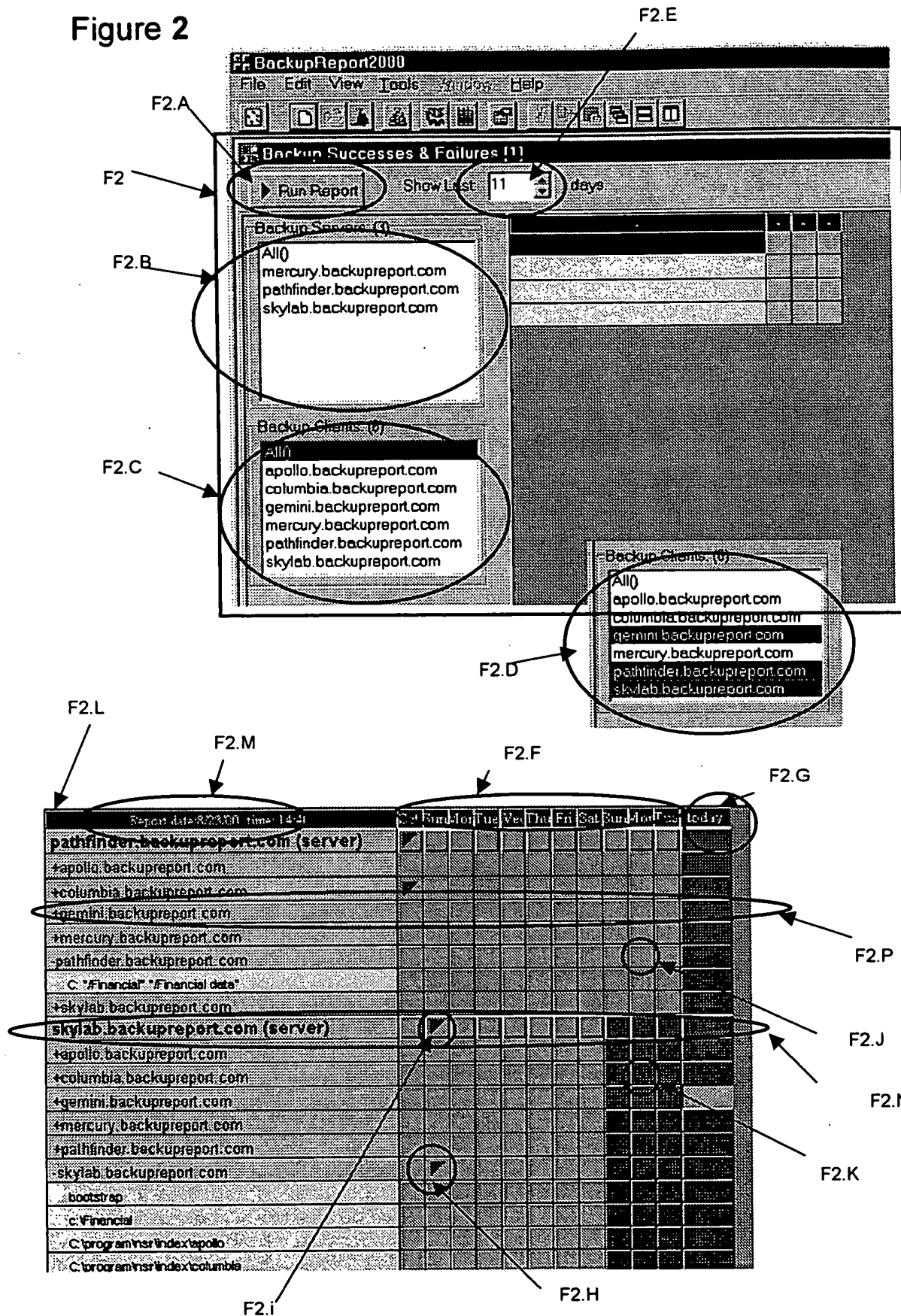
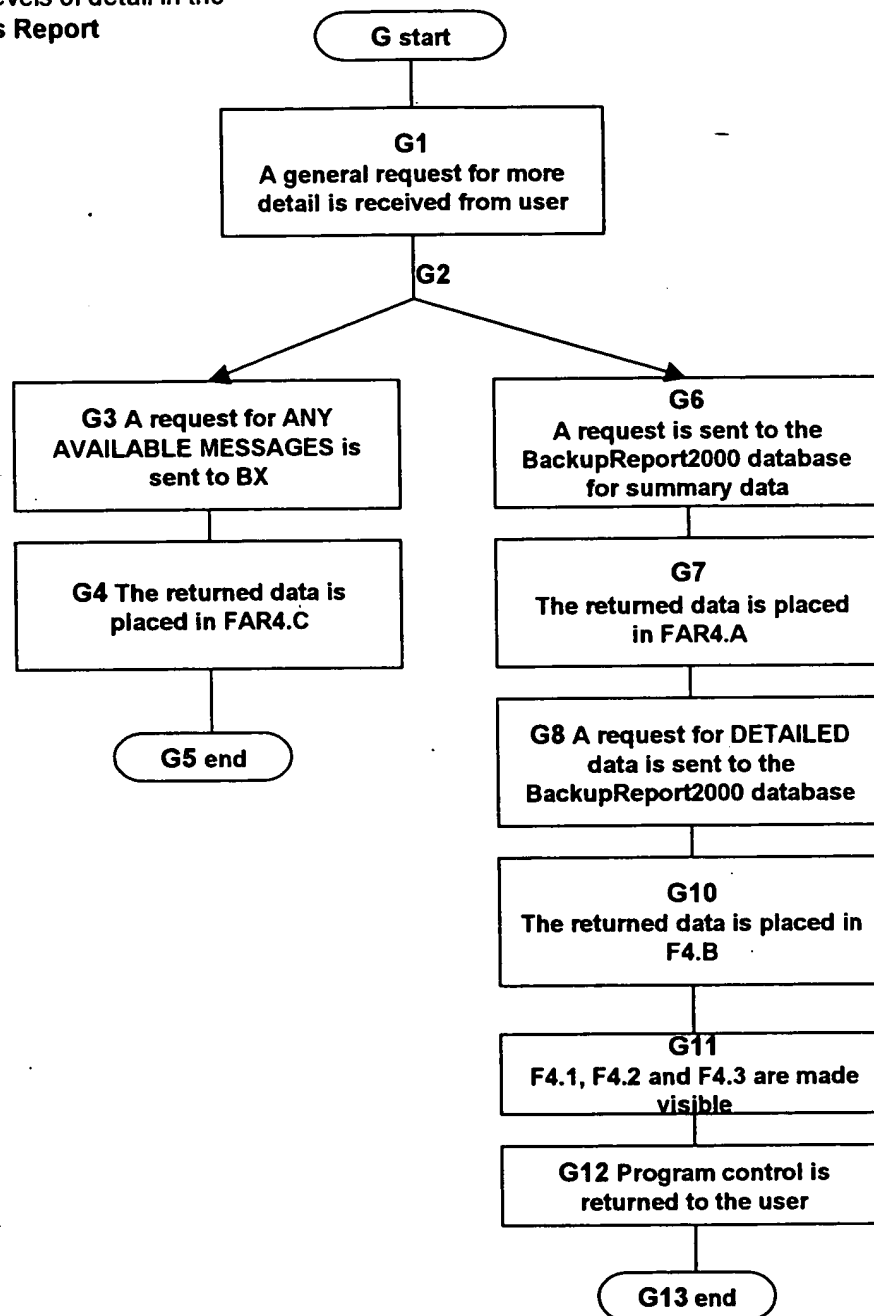


Figure 2



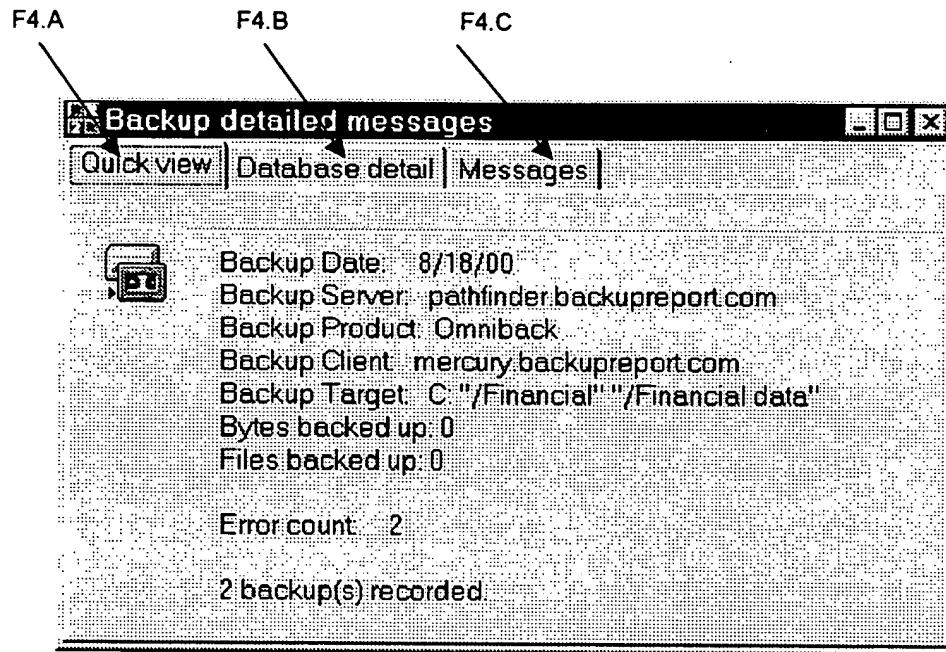
**Figure 3**

Creating 3 more levels of detail in the  
Failures Analysis Report

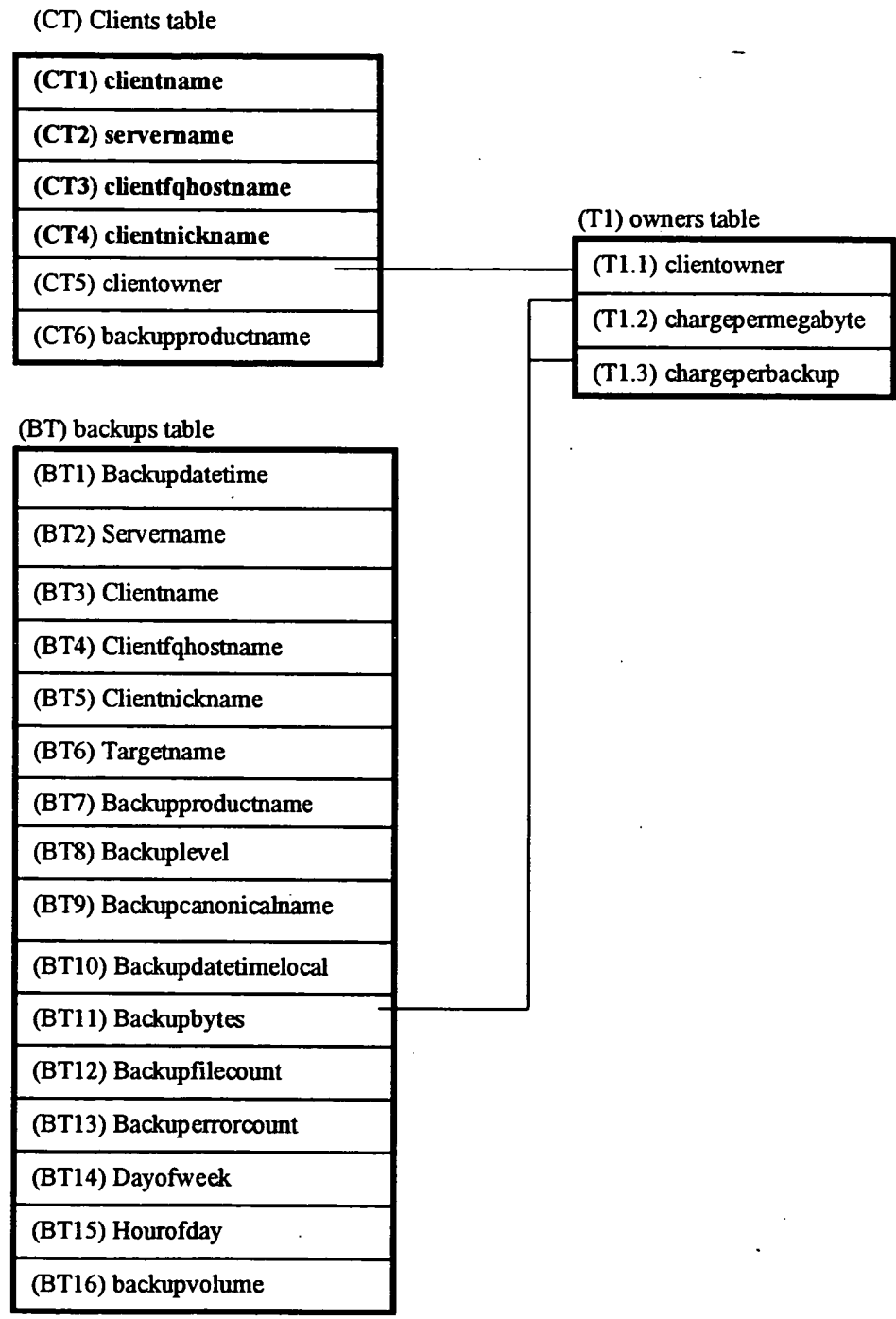


**CONFIDENTIAL****Figure 4**

The details  
display container



**Figure 5**



**Figure 6**  
the billing report

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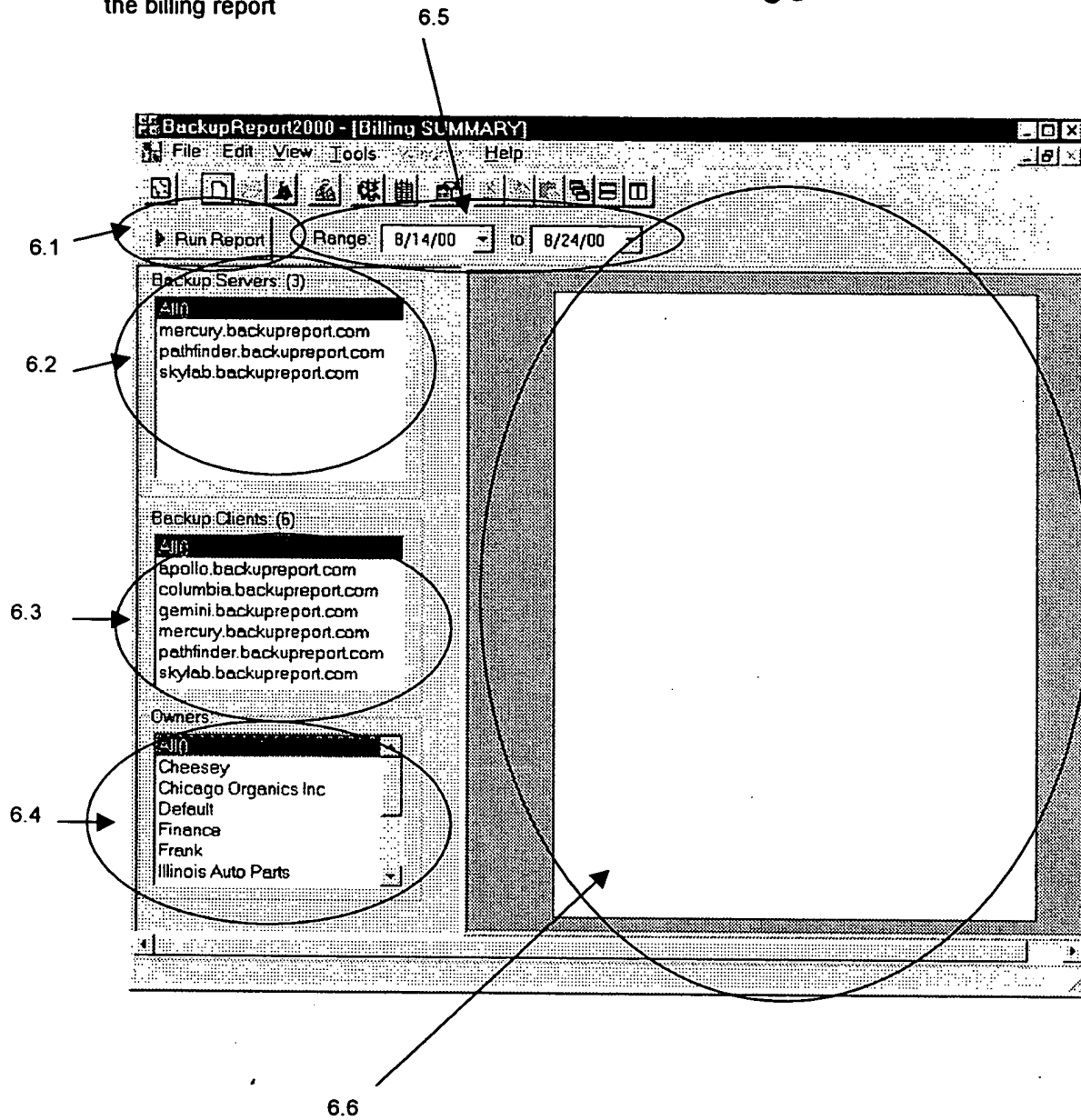


Figure 7  
the billing report after creation

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Northern Bakeries			Backup Billing Summary Report				
			7/2/00 - 9/7/00				
Owner	Client	Files	Backups	/backup	MBs	/MB	Total
Chicago Organics	inca.eng.backupreport.com	14	14	\$1.00	349	\$0.02	\$20.99
Chicago Organics	incapollo.backupreport.com	1,220	55	\$1.00	13	\$0.02	\$55.26
Chicago Organics	incapollo.eng.backupreport.com	102	102	\$1.00	294,299	\$0.02	\$5,987.98
Chicago Organics	incbat.eng.backupreport.com	42	42	\$1.00	132,450	\$0.02	\$2,691.01
Default	a.eng.backupreport.com	60	60	\$1.00	2,208	\$0.05	\$170.39
Default	bat.eng.backupreport.com	51	51	\$1.00	108,178	\$0.05	\$5,459.92
Default	bear.eng.backupreport.com	93	93	\$1.00	3,706	\$0.05	\$278.32
Default	car.eng.backupreport.com	110	110	\$1.00	273,813	\$0.05	\$13,790.66
Default	chipmonk.eng.backupreport.com	94	94	\$1.00	274,079	\$0.05	\$13,797.96
Default	columbia.backupreport.com	1,198	55	\$1.00	23	\$0.05	\$58.15
Default	door.eng.backupreport.com	90	90	\$1.00	205,045	\$0.05	\$10,342.26
Default	earth.eng.backupreport.com	95	95	\$1.00	245,249	\$0.05	\$12,357.43
Default	funky.eng.backupreport.com	69	69	\$1.00	2,173	\$0.05	\$177.67
Default	gemini.backupreport.com	2,568	83	\$1.00	77	\$0.05	\$88.86
Default	ghost.eng.backupreport.com	94	94	\$1.00	215,526	\$0.05	\$10,870.32
Default	house.eng.backupreport.com	93	93	\$1.00	3,473	\$0.05	\$266.66
Default	it.eng.backupreport.com	89	89	\$1.00	199,282	\$0.05	\$10,053.12
Default	jack.eng.backupreport.com	87	87	\$1.00	196,435	\$0.05	\$9,908.76
Default	ll.eng.backupreport.com	86	86	\$1.00	1,787	\$0.05	\$155.37
Default	keys.eng.backupreport.com	92	92	\$1.00	4,182	\$0.05	\$301.10
Default	koala.eng.backupreport.com	75	75	\$1.00	115,968	\$0.05	\$5,873.38
Default	lion.eng.backupreport.com	78	78	\$1.00	2,759	\$0.05	\$215.96
Default	mars.eng.backupreport.com	82	82	\$1.00	142,604	\$0.05	\$7,212.20
Default	mercury.backupreport.com	1,198	55	\$1.00	16	\$0.05	\$55.79
Default	mercury.eng.backupreport.com	81	81	\$1.00	2,965	\$0.05	\$229.25
Default	neo.eng.backupreport.com	78	78	\$1.00	129,382	\$0.05	\$6,547.11
Default	pathfinder.backupreport.com	1,298	55	\$1.00	24	\$0.05	\$56.18
Default	skylab.backupreport.com	2,558	229	\$1.00	29	\$0.05	\$230.47
Totals:		Files	Backups		MBs		Total
		11,775	2,267		2,555,898		\$117,248.54

Figure 8

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